

## 8 Solutions

Word	Definition	Translation
award (v)	to officially give (sb) (sth such as a prize or money) to reward them for sth they have done	premiar (v)
backache (n)	a pain in your back	dolor de espalda (n phr)
bend (v)	to move (part of your body) so that it is not straight or so that you are not upright	doblar (v)
bill (n)	a written list showing how much you have to pay for services you have received, work that has been done, etc.	factura (n)
bloatware (n)	parts of a computer program that include unnecessary features that are not used by end users, or that generally use more computing power than necessary, while offering little or no benefit to its users	software inflado (n)
burn (v)	if sth is burning, it is producing flames and being damaged or destroyed by fire	quemar (v)
call centre (n)	an office where people answer customers' questions, make sales, etc. by using the telephone rather than by meeting people	centro de llamadas (n phr)
connection error (n phr)	a mistake or fault in the electrical system joining two parts of a machine, computer network, etc.	error de conexión (n phr)
cool down (phr v)	to make (sth) slightly colder, or to become slightly colder	enfriar (v)
crash (v)	if a computer crashes, or if you crash the computer, it suddenly stops working	bloquear (v)

Word	Definition	Translation
customised (adj)	if sth is customised, it has been changed to make it more suitable for you, or to make it look special or different from things of a similar type	personalizado (adj)
CV (n)	(Curriculum Vitae) a short written document that lists your education and previous jobs, that you send to employers when you are looking for a job	currículum (n)
education (n)	the process of teaching and learning, usually at school, college or university, or a list of where this happened in your case	educación (n)
electric shock (n phr)	a sudden shock to your body, caused by electricity	descarga eléctrica (n)
error code (n)	a set of numbers, letters or symbols that shows what fault has occurred on a computer or gives information about it	código de error (n phr)
escalate (v)	to increase the seriousness, intensity, etc. of (sth)	aumentar (v)
failure (n)	an occasion when a machine or part of your body stops working properly	fallo (n)
fault (n)	sth that is wrong with a machine, system, design, etc. that prevents it from working properly	fallo (n)
further qualification (n phr)	if you have a further qualification, you have passed an examination or course to show you have a higher than usual level of skill or knowledge in a subject	estudios avanzados (n pl)
government (n)	the group of people who govern a country or state	gobierno (n)
hang (v)	if a computer hangs, it stops responding to inputs	no responder (v)
issue tracking system (n phr)	a computer software package that manages and maintains lists of problems reported by users of a website	sistema de seguimiento de incidentes (n phr)

PHOTOCOPIABLE © 2012 Pearson

Word	Definition	Translation
manual (n)	a book that gives instructions about how to do sth, especially how to use a machine	guía (n)
occupational (adj)	relating to, or caused by, your job	laboral (adj)
organisational skill (n phr)	an ability to plan and arrange sth so that it is successful or effective	habilidad organizativa (n)
personal information (n phr)	facts or details that tell you sth about a person	información personal (n)
personal skill (n phr)	an ability belonging or relating to one particular person, rather than to other people or to people in general	habilidad personal (n)
personnel (n)	the people who work in a company, organisation or military force	personal (n)
position held (phr)	a job that you used to do	puesto anterior (n)
qualification (n)	if you have a qualification, you have passed an examination or course to show that you have a particular level of skill or knowledge in a subject	título (n)
responsibility (n)	sth that you must do as part of your job or duty	responsabilidad (n)
RSI (n)	(Repetitive Strain Injury) pains in your hands, arms, etc. caused by doing the same movements many times, especially by using a computer keyboard or mouse	síndrome RSI (lesión por esfuerzo repetitivo) (n)
short circuit (n phr)	a failure of an electrical system, caused by bad wires or a fault in a connection in the wires	cortocircuito (n)
solution (n)	a way of solving a problem or dealing with a difficult situation	solución (n)
speculate (v)	to guess about the possible causes or effects of sth, without knowing all the facts or details	especular (v)

Word	Definition	Translation
spill (v)	if you spill a liquid, or if it spills, it accidentally flows over the edge of a container	derramar (v)
subject (n)	an area of knowledge that you study at a school or university	asignatura (n)
ticket (n)	a file in an issue tracking system that records a reported problem and the steps taken to resolve it	parte (n)
tier 1 (n phr)	the first, most important or simplest of several levels in an organisation or system	nivel 1 (n)
trips and falls (n phr)	acts of falling as a result of hitting sth with your foot, or from any other cause	tropezones y caídas (n+n pl)
troubleshooting guide (n phr)	a piece of computer software, or a printed manual, that asks you a series of questions to try to find the cause of a computer problem, and suggests possible solutions	guía de resolución de problemas (n phr)
usage (n)	the way in which sth is used, or the amount of it that is used	uso (n)
virus (n)	a set of instructions secretly put onto a computer or computer program, which can destroy information. When a computer that has a virus makes a connection with another computer, for example by email, the virus can make copies of itself and move to the other computer	virus (n)
work experience (n)	the experience you have had of working in a particular type of job	experiencia laboral (n)
wrist (n)	the part of your body where your hand joins your arm	muñeca (n)