English for Information Technology 1

Unit 7 IT support

Word	Definition	Arabic
anti-static wrist strap (n)	an device used by a person working on electronic equipment to prevent the build-up of static electricity on their body *[= electrostatic discharge]*	شريط معصم مقاوم للكهرباء الاستاتيكية
cable (n)	wires that carry electricity or telephone signals	كابل
cause (n)	a person, event or thing that makes something happen	سبب
charger (n)	a piece of equipment used to put electricity into a battery	شاحن
defragment (v)	to change the way in which the files on a computer's hard drive are stored and organised, by putting related information together so that the computer works more effectively	ألغى التجزئة
diagnosis (n)	the process of discovering exactly what is wrong with something, by examining it closely	تشخيص
disconnected (adj)	to describe when two things that are connected are separated	غير متصل
fix (v)	to repair something	يصلح
help desk ticket (n)	a ticket with a number that allows an IT help desk to track requests for help from users	بطاقة مركز المساعدة
hex key set (n)	a set of tools used to drive bolts and screws into a hexagonal socket	مجموعة المفاتيح السداسية
insertion / extraction clipper n)	used for inserting and removing fibre connectors in tight spaces	أداة القطع للإدخال / الإزالة
multimeter (n)	a device that measures electronic properties and is used to find electrical problems in batteries, power supplies, and wiring systems	الملتيميتر
pliers (n pl)	a tool for cutting wire or pulling nails out of wood	كماشة
plugged (adj)	connected to the main supply of electricity, or to another piece of	متصل بالتيار الكهربي

Word	Definition	Arabic
	electrical equipment	
screen (n)	the part of a computer where the picture or information appears	شاشة
screwdriver (n)	a tool that you use for turning screws	مفك
switch off (phr v)	to make a machine or light stop working by moving a button	أوقف تشغيل
system diagnostic card (n)	a device that tests a computer system as it boots up and identifies errors in the system	بطاقة تشخيص النظام
three prong holder (n)	a small tool with three prongs used for repairing computers	حامل ثلاثي الشُعَب
tight (adj)	describes a cable connection that is in correctly and firmly	مُحكم
tweezers (n)	a small tool consisting of two thin pieces of metal joined at one end; you use tweezers for picking up small things	ملقاط
type (n)	a group of things that are similar to each other in some way	نوع
unplugged (adj)	not connected to the main supply of electricity, or to another piece of electrical equipment	غير متصل بالتيار الكهربي
upgrade (v)	to change something so that it is better or more modern	يرقّي، يحسّن
wire cutter (n)	a tool used for cutting wires	مقص الأسلاك
wire stripper (n)	a tool used for cutting wire or removing insulation	أداة تعرية الأسلاك