

Unit 7 IT support

Word	Definition	German
anti-static wrist strap (n)	an device used by a person working on electronic equipment to prevent the build-up of static electricity on their body [= <i>electrostatic discharge</i>]	Antistatik-Armband (Sub.)
cable (n)	wires that carry electricity or telephone signals	Kabel (Sub.)
cause (n)	a person, event or thing that makes something happen	Grund (Sub.)
charger (n)	a piece of equipment used to put electricity into a battery	Batterieladegerät (Sub.)
defragment (v)	to change the way in which the files on a computer's hard drive are stored and organised, by putting related information together so that the computer works more effectively	defragmentieren (Verb)
diagnosis (n)	the process of discovering exactly what is wrong with something, by examining it closely	Diagnose (Sub.)
disconnected (adj)	to describe when two things that are connected are separated	getrennt (Adj.)
fix (v)	to repair something	reparieren (Verb)
help desk ticket (n)	a ticket with a number that allows an IT help desk to track requests for help from users	Helpdesk-Ticket (Sub.)
hex key set (n)	a set of tools used to drive bolts and screws into a hexagonal socket	Innensechskant-Schraubenzieher-Set (Sub.)
insertion / extraction clipper (n)	used for inserting and removing fibre connectors in tight spaces	Auszieher (Sub.)
multimeter (n)	a device that measures electronic properties and is used to find electrical problems in batteries, power supplies, and wiring systems	Millimeter (Sub.)
pliers (n pl)	a tool for cutting wire or pulling nails out of wood	Zange (Sub.)
plugged (adj)	connected to the main supply of electricity, or to another piece of	eingesteckt (Adj.)

English for Information Technology

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Word	Definition	German
	electrical equipment	
screen (n)	the part of a computer where the picture or information appears	Bildschirm (Sub.)
screwdriver (n)	a tool that you use for turning screws	Schraubenzieher (Sub.)
switch off (phr v)	to make a machine or light stop working by moving a button	ausschalten (Verb)
system diagnostic card (n)	a device that tests a computer system as it boots up and identifies errors in the system	Systemdiagnosekarte (Sub.)
three prong holder (n)	a small tool with three prongs used for repairing computers	Drei-Zacken-Halter (Sub.)
tight (adj)	describes a cable connection that is in correctly and firmly	feststehend (Adj.)
tweezers (n)	a small tool consisting of two thin pieces of metal joined at one end; you use tweezers for picking up small things	Pinzette (Sub.)
type (n)	a group of things that are similar to each other in some way	Art (Sub.)
unplugged (adj)	not connected to the main supply of electricity, or to another piece of electrical equipment	ausgesteckt (Adj.)
upgrade (v)	to change something so that it is better or more modern	nachrüsten (Verb)
wire cutter (n)	a tool used for cutting wires	Drahtschere (Sub.)
wire stripper (n)	a tool used for cutting wire or removing insulation	Abisolierzange (Sub.)