

## Unit 7 IT support

Word	Definition	Spanish
anti-static wrist strap (n)	an device used by a person working on electronic equipment to prevent the build-up of static electricity on their body [= <i>electrostatic discharge</i> ]	pulsera antiestática (n)
cable (n)	wires that carry electricity or telephone signals	cable (n)
cause (n)	a person, event or thing that makes something happen	causa (n)
charger (n)	a piece of equipment used to put electricity into a battery	cargador (n)
defragment (v)	to change the way in which the files on a computer's hard drive are stored and organised, by putting related information together so that the computer works more effectively	desfragmentar (v)
diagnosis (n)	the process of discovering exactly what is wrong with something, by examining it closely	diagnóstico (n)
disconnected (adj)	to describe when two things that are connected are separated	desconectado (adj)
fix (v)	to repair something	reparar (v)
help desk ticket (n)	a ticket with a number that allows an IT help desk to track requests for help from users	recibo de asistencia técnica (n)
hex key set (n)	a set of tools used to drive bolts and screws into a hexagonal socket	juego de llaves hexagonales (n)
insertion / extraction clipper (n)	used for inserting and removing fibre connectors in tight spaces	dispositivo de inserción / extracción (n)
multimeter (n)	a device that measures electronic properties and is used to find electrical problems in batteries, power supplies, and wiring systems	multímetro (n)
pliers (n pl)	a tool for cutting wire or pulling nails out of wood	alicates (n)
plugged (adj)	connected to the main supply of electricity, or to another piece of	enchufado (adj)

# English for Information Technology

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Word	Definition	Spanish
	electrical equipment	
screen (n)	the part of a computer where the picture or information appears	pantalla (n)
screwdriver (n)	a tool that you use for turning screws	destornillador (n)
switch off (phr v)	to make a machine or light stop working by moving a button	desconectar (v)
system diagnostic card (n)	a device that tests a computer system as it boots up and identifies errors in the system	tarjeta de diagnóstico del sistema (n)
three prong holder (n)	a small tool with three prongs used for repairing computers	dispositivo de tres púas (n)
tight (adj)	describes a cable connection that is in correctly and firmly	ajustado (adj)
tweezers (n)	a small tool consisting of two thin pieces of metal joined at one end; you use tweezers for picking up small things	tenazas (n)
type (n)	a group of things that are similar to each other in some way	tipo (n)
unplugged (adj)	not connected to the main supply of electricity, or to another piece of electrical equipment	desenchufado (adj)
upgrade (v)	to change something so that it is better or more modern	actualizar (v)
wire cutter (n)	a tool used for cutting wires	tijeras para cortar alambre (n)
wire stripper (n)	a tool used for cutting wire or removing insulation	alicates pelacables (n)